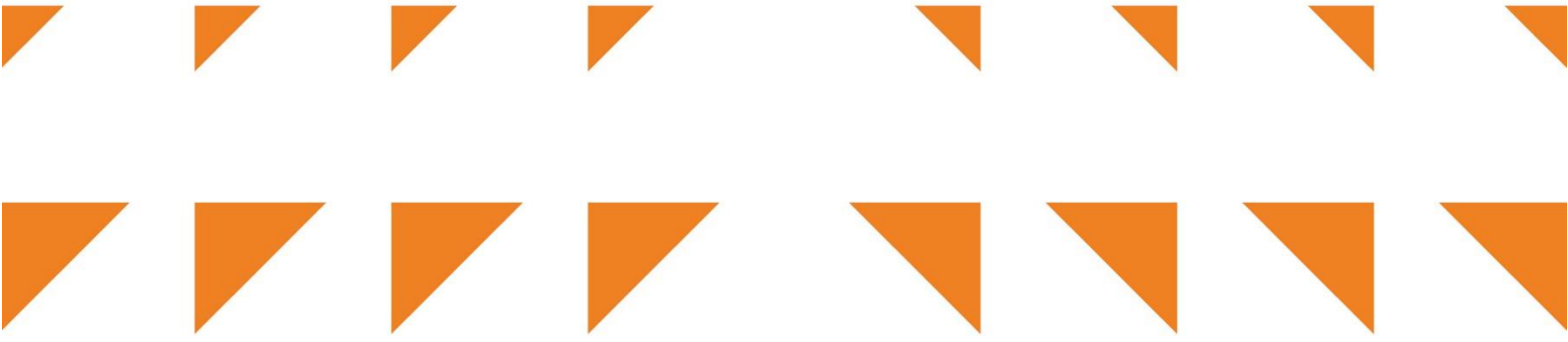


**Ntaria (Hermannsburg)  
Local Emergency Plan**



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# 1. Document control

## 1.1. Governance

Document title	Ntaria Local Emergency Plan
Contact details	NT Emergency Service, Planning and Preparedness Command
Approved by	Territory Controller
Date approved	12 December 2014
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## 1.2. Version history

Date	Version	Author	Summary of changes
12/12/2014	1	John McRoberts	First version
04/11/2015	2	Reece Kershaw	Reviewed and updated
30/11/2018	3	Narelle Beer	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
09/12/2019	4	Narelle Beer	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
09/11/2020	5	Narelle Beer	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
21/01/2022	6	Craig Laidler	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
29/05/2023	7	Martin Dole	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
08/08/2024	8	Peter Kennon	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate
17/03/2025	9	Peter Kennon	Reviewed and endorsed by the Regional Controller, as the Territory Controller's delegate

Disclaimer: Every effort has been made to ensure that the information contained within this plan is accurate and where possible reflects current best practice. However, the Northern Territory Emergency Service does not give any warranty or accept any liability in relation to the content of material contained in the document.

## 2. Acknowledgement of Country

The Northern Territory Fire and Emergency Services (NTFES) and the Northern Territory Police Force (NTPF) acknowledges the First Nations people throughout the Northern Territory (NT), from the red sands of Central Australia to the coastal people in the Top End.

We recognise their continuing connection to their lands, waters and culture. We also pay our respects to the Aboriginal and Torres Strait Islander people with whom we work and who we serve and protect.

We pay our respects to the Aboriginal and Torres Strait Islander cultures, and to their leaders past, present and emerging.

## 3. Introduction

### 3.1. Purpose

The purpose of this Plan is to describe the emergency management arrangements for Ntaria (Hermannsburg) Locality (the Locality).

### 3.2. Application

This Plan applies to the Locality.

### 3.3. Key considerations

The *Emergency Management Act 2013* (the Act) is the legislative basis for emergency management across the NT. The Act reflects an all hazards approach to emergency and disaster events, natural or otherwise. It provides for the adoption of measures necessary for the protection of life and property from the effects of such events.

The Act defines the emergency management structures, roles and responsibilities for the NT and, in conjunction with the Territory and Regional Emergency Plan(s), form the basis for this Plan.

This Plan:

- confirms appointment of a Local Emergency Controller
- confirms establishment of the Local Emergency Committee (LEC)
- confirms appointment of a Local Recovery Coordinator
- confirms establishment of a Local Recovery Coordination Committee
- assesses hazards most likely to affect the community
- specifies control and coordination arrangements for mobilisation of local, and if necessary, regional resources
- identifies roles and responsibilities of key stakeholders
- details specific emergency response procedures for the higher risk situations

## 4. Locality context

This Plan complements the Southern Regional Emergency Plan<sup>1</sup> as it relates to the Locality. For further information on the hierarchy of plans, refer to the Territory Emergency Plan<sup>2</sup>. The Ntaria (Hermannsburg) Locality is located to the west of Alice Springs and covers approximately 14,000 square kilometres (km). The township of Ntaria is the focal point of the Locality, situated along Larapinta Drive, approximately 130 km west of Alice Springs by road. The Locality is within the Southern Region, as defined by the Territory Emergency Plan.

The population centres within the Locality are estimated as follows:

- Areyonga 277
- Ntaria 647
- Wallace Rockhole 102

Homelands:

- Alkngarriintja 8
- Arkanta 12
- Armstrongs 5
- Eight Mile 6
- Five Mile 5
- Gilbert Springs not recorded
- Iljitarri 5
- Ilkarralalama 5
- Ilpurla 6
- Importna 5
- Intjartnama 16
- Ipolera 5
- Katjutari 5
- Kulpitharra 5
- Kwala 5
- Labrapuntja 9
- Liltjera 6
- Ltira 16
- Luntharra 5
- Mbalkanaka 5
- Natjitnama not recorded
- Old Station 5
- Palm Paddock 5
- Pantyinteme 12
- Pertarratenge 24

<sup>1</sup> More information can be found at: <https://www.pfes.nt.gov.au/emergency-service/publications>

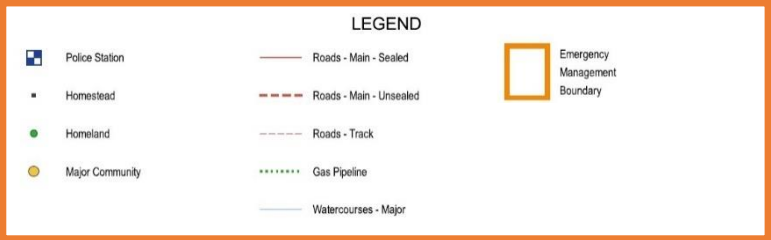
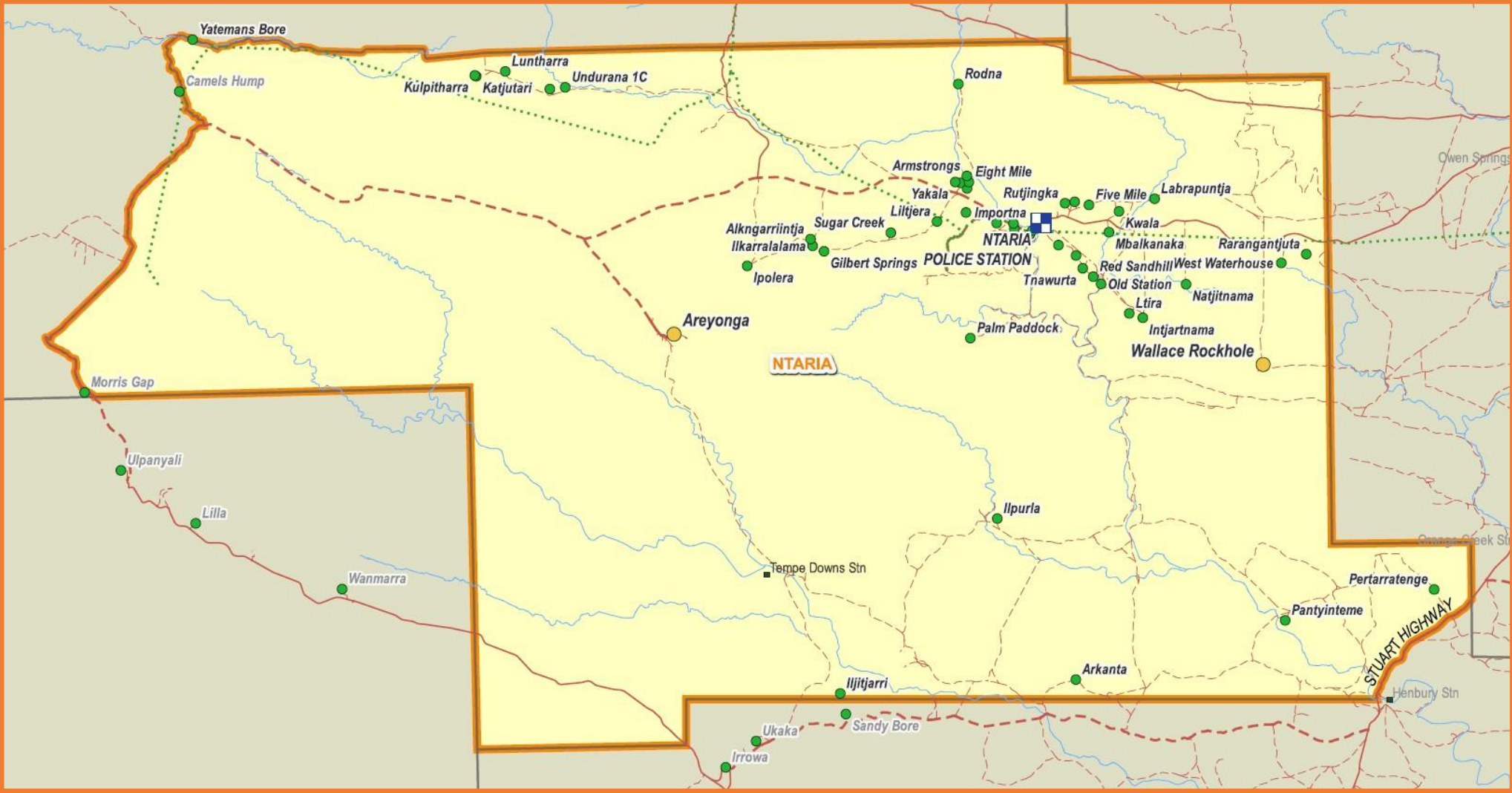
<sup>2</sup> More information can be found at: <https://www.pfes.nt.gov.au/emergency-service/emergency-management>

- Rarangutjuta not recorded
- Red Sandhill 5
- Rodna not recorded
- Rutjingka 5
- Sugar Creek not recorded
- Tnawurta 5
- Undurana 1C 5
- Undurana 2A 6
- West Waterhouse 10
- Yakala 7
- Yatemans Bore not recorded

To obtain more information about this Locality, BushTel<sup>3</sup> is the central point for information about the remote communities of the NT, their people and cultural and historical influences.

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<sup>3</sup> More information can be found at: [BushTel - Remote Communities of the NT](#)





## 4.1. Climate and weather

The Locality experiences a broad variety of weather typical to Central Australian arid desert climate with high summer daytime and low winter night-time temperatures. The Locality's average annual rainfall is approximately 280 millimetres.

## 4.2. Geography

The surrounding ranges include the Western MacDonnell National Park to the North and Finke Gorge National Park to the South (Palm Valley area). Mt Hermannsburg (Larlkintanherrama) is the sandstone backdrop to the town, in the Krichauff Ranges.

The Locality is drained by a number of usually dry rivers and creeks. Of note, these include:

- Finke River
- Hugh River
- Ellery Creek

## 4.3. Sacred sites

The Aboriginal Areas Protection Authority (AAPA) is a statutory body established under the *Northern Territory Aboriginal Sacred Sites Act 1989* and is responsible for overseeing the protection of Aboriginal sacred sites on land and sea across the NT.

A sacred site is defined by the *Aboriginal Land Rights (Northern Territory) Act 1976 (Cth)* as being 'a site that is sacred to Aboriginals or is otherwise of significance according to Aboriginal tradition.' Sacred sites are typically landscape features or water places that are enlivened by the traditional narratives of Aboriginal people.

AAPA requests notification of any action that may have affected a sacred site. For more information on sacred sites or to report an action that may have affected a sacred site, contact AAPA on (08) 8999 4365 or via email at [enquiries.aapa@nt.gov.au](mailto:enquiries.aapa@nt.gov.au).

## 4.4. Sites of conservation

The Greater MacDonnell Ranges are sites of conservation significance to the NT, for further information about these sites contact the Department of Lands, Planning and Environment (DLPE).

## 4.5. Tourism

Tourism is a major economic contributor to the Locality, particularly aimed at those traveling through the area. The Finke Gorge and Western MacDonnell National Parks attract large numbers of tourists to the Locality with peak visitation occurring from April to October.

Glen Helen Lodge, which is situated at Glen Helen on Namatjira Drive, is a privately owned business supplying meals and accommodation for visitors to the Glen Helen and Ormiston Gorges. The Parks & Wildlife Commission NT supervises and maintains all of the parks and has permanent rangers residing at Palm Valley and Ormiston Gorge.

A tourist support industry based on the historical aspects of the Hermannsburg township has been developed by the local community council.

## 4.6. NT and local government

This Locality sits within the Central Australia Region, with the following NT Government (NTG) agencies that have a presence in the Locality:

- NTPF, Ntaria Police Station
- NT Emergency Service (NTES) Hermannsburg Volunteer Unit
- Department of Health (DOH)
  - Ntaria Health Centre
  - Wallace Rockhole Health Centre
  - Areyonga Health Centre
- Department of Education and Training (DET)
  - Ntaria School
  - Wallace Rockhole School
  - Areyonga School

Local government in the Locality is provided by the MacDonnell Regional Council (MRC). While council headquarters is located in Alice Springs, there is a service delivery centre located in Hermannsburg, Wallace Rockhole and Areyonga.

## 4.7. Building codes

Buildings and construction in the Locality are subject to the *Building Act 1993* and the *Building Regulations 1993*.

## 4.8. Land use

Ntaria has the following land usage:

- pastoral
- residential
- freehold
- parks/reserves
- Indigenous protected areas
- airstrip
- sewage ponds
- waste disposal facilities

## 4.9. Homelands

Homelands (outstations) are typically located on Aboriginal land, which is held by the Aboriginal Land Trusts established under the *Aboriginal Land Rights (Northern Territory) Act 1976* (Cth). There are also some homelands that are located on Community Living Areas or parcels of land within national parks. Assets on homelands are owned by the underlying leaseholder, which for the majority of homelands is the relevant Aboriginal Land Trust. Generally, homelands are not subject to the NTG leasing or part of the NT's remote public housing system.

The homeland service providers for this Locality are the Tjuwanpa Outstation Resource Centre Aboriginal Corporation, MRC, Ingkerreke Outstations Resource Services Aboriginal Corporation and the Ilpurla Aboriginal Corporation. Homeland service providers contribute to the delivery of housing, municipal and essential services, including fire breaks, where funding allows. Homeland service providers do not deliver emergency services. Land councils and local ranger groups within the Locality may provide

land management activities on Aboriginal land, such as back burning, installing firebreaks and other mitigation works.

#### 4.10. Power generation and distribution

Hermannsburg and Wallace Rockhole receive power from Alice Springs. Areyonga is powered by solar power and 3 power generators, which service the communities and their infrastructure.

#### 4.11. Water services

Power and Water Corporation (PAWC) is responsible for supplying the community with water sourced through bores and stored in tanks. Water infrastructure in the Locality includes:

- Hermannsburg
  - 6 x production bores
  - 1 x 386 kilolitre (kl) tank at bore field
  - 1 x 60 kl elevated tank
  - 1 x 1045 kl tank
- Wallace Rockhole
  - 1 x production bores
  - 1 x 90 kl tank on hill
- Areyonga
  - 1 x production bores
  - 1 x 304 kl tank
  - 1 x 120 kl tank

#### 4.12. Health infrastructure

There are 3 health centres in the Locality situated at Ntaria, Wallace Rockhole and Areyonga. Ntaria has a Congress clinic (illness prevention focus) and a NTG clinic (emergency and acute care focus). MRC provide aged care service in Ntaria and Areyonga. Wallace Rock Hole is serviced via Ntaria health centres. A doctor attends the centres when availability allows with serious medical cases are required to be evacuated to Alice Springs.

#### 4.13. Medically vulnerable clients

A list of all medically vulnerable clients is held with the Ntaria, Wallace Rockhole and Areyonga health centers. The MRC provide aged care services in the Locality.

#### 4.14. Emergency service infrastructure

The Locality has the following emergency service infrastructure:

- police station and cells, Ntaria
- NTES Hermannsburg Volunteer Unit

#### 4.15. Roads

The main roads in the Locality are Larapinta Drive and Namatjira Drive (The Red Centre Way). Larapinta Drive runs west from Alice Springs to Kings Canyon and is sealed through to Hermannsburg.

West of Hermannsburg, Larapinta Drive (Mereenie Loop) continues as unsealed track with access to Areyonga, Mereenie Oil Field and Kings Canyon. Namatjira Drive is a sealed road through Glen Helen, re-connecting with Larapinta Drive west of Hermannsburg.

In periods of heavy rain Larapinta Drive can be cut by water flowing over the Finke River, Hugh River and Ellery Creek crossings. The flow can cut the road for up to several days. Other roads in the Locality are unsealed. During periods of heavy rainfall all unsealed roads can become impassable.

#### 4.16. Airports

The table below lists the registered/certified airstrips in the Locality:

Name of the Strip	Datum	Certified Aerodrome	Details (type, length, etc.)	Operator of the strip
<b>YHMB - Hermansburg</b>	Lat: 23° 55' 35.63"S Long: 132° 48' 29.36"E 2.25 km north east of community	No	Dirt 1255 metres (m) long Led solar No fuel available	MRC
<b>YARN - Areyonga</b>	Lat: 24° 5' 29.1"S Long: 132° 16' 15.9"E 1.25 km south of community	No	Dirt 1070 m long No lights No fuel available	MRC
<b>YHBY- Henbury</b>	Lat: 24° 35' 1.93" S Long: 133° 14' 8.03" E	No	Dirt 1078 m long	
<b>YMEI - Mereenie Oil Field</b>	Lat: 23° 58' 45.39"S Long: 131° 33' 54.98"E 2 km north east of production site	No	Dirt 1530 m long Car lights No fuel available	Santos Oil & Petroleum Pty Ltd
<b>Glen Helen Homestead (Heli-Pad only)</b>	Just north of the lodge	No	Crushed rock No fuel available	Glen Helen Lodge

#### 4.17. Telecommunication

Telecommunications are available across the Ntaria, Areyonga and Wallace Rockhole, town areas have a combination of landline, mobile and satellite communications delivery. Palm Valley camp ground and Ellery Creek Big Hole have an Optus mobile coverage point.

#### 4.18. Local radio stations

Ntaria does not have a local radio station, but has the following broadcasts:

- 684 AM – Australian Broadcasting Corporation (ABC) Radio National
- 100.5 FM – Flow FM
- 102.1 FM - 8CCC
- 102.9 FM – Central Australia Aboriginal Media Association (CAAMA)
- 103.7 FM - 8TAB

## 5. Prevention

### 5.1. Emergency risk assessments

The Ntaria LEC are responsible for undertaking appropriate activities to prevent and mitigate the impact of emergencies in their Locality.

### 5.2. Disaster hazard analysis and risk register

The Territory Emergency Management Council (TEMC) have identified 30 hazards that may pose a risk across the NT, which have been allocated to designated Controlling Authorities and Hazard Management Authorities.

Many hazards require specific prevention and mitigation measures, an annual risk assessment (rated against the National Emergency Risk Assessment Guidelines) is undertaken by the LEC and determines which hazards pose a greater risk to the Locality.

The following hazards were identified as posing a medium to high risk to the Locality, with further advice provided within **Annex C**:

- bushfire (within Fire Protection and Management Zones)
- flooding
- hazardous material
- road crash

Hazard	Overall Consequence	Overall Likelihood	Risk Rating
Bushfire (within Fire Protection and Management Zones)	Minor	Likely	Medium
Flooding	Moderate	Likely	High
Hazardous material	Minor	Likely	Medium
Road crash	Minor	Almost Certain	Medium

The remaining hazards were identified as posing a low to very low risk to the Locality, and any queries regarding the response to these hazards should be directed through the Local Controller:

Hazard	Overall consequence	Overall likelihood	Risk rating
Air crash	Minor	Rare	Low
Coastal marine incident	Not Applicable	Not Applicable	
Cyber attack (NTG enterprise ICT environment only)	Minor	Extremely Rare	Very Low
Cyclone	Not Applicable	Not Applicable	
Dam safety	Not Applicable	Not Applicable	
Earthquake	Minor	Extremely Rare	Very Low
Emergency animal disease	Moderate	Very Rare	Low
Emergency aquatic animal disease	Not Applicable	Not Applicable	
Emergency marine pest	Not Applicable	Not Applicable	
Emergency plant pest or disease	Moderate	Very Rare	Low
Fire (within Gazetted Area)	Not Applicable	Not Applicable	

Hazard	Overall consequence	Overall likelihood	Risk rating
Heatwave	Minor	Unlikely	Low
Human disease	Moderate	Very Rare	Low
Invasive animal biosecurity	Moderate	Very Rare	Low
Invasive plant biosecurity	Moderate	Very Rare	Low
Major power outage	Minor	Unlikely	Low
Marine oil spill (inside the port)	Not Applicable	Not Applicable	
Marine oil spill (outside the port)	Not Applicable	Not Applicable	
Rail crash	Not Applicable	Not Applicable	
Space weather	Minor	Extremely Rare	Very Low
Storm and water damage	Minor	Unlikely	Low
Storm surge	Not Applicable	Not Applicable	
Structural collapse	Minor	Very Rare	Very Low
Terrorism	Minor	Extremely Rare	Very Low
Tsunami	Not Applicable	Not Applicable	
Water contamination (potable)	Minor	Very Rare	Very Low

### 5.3. Hazard specific prevention and mitigation strategies

Prevention and mitigation relate to measures that reduce exposure to hazards and reduce or eliminate risk. Actions include identifying hazards, assessing threats to life and property, and from these activities, taking measures to reduce potential loss of life and property damage.

The cornerstone of mitigation is guided and coordinated risk assessments, which should involve all potentially affected members of a community. Strategies are developed based on a thorough understanding of the hazards identified in emergency risk planning and how those hazards can impact all aspects of the community.

Specific prevention and mitigation strategies for identified hazards can be found at **Annex C**.

## 6. Preparedness

Arrangements to ensure that, should an emergency occur, all resources and services that are needed to provide an emergency response and / or recovery can be efficiently mobilised and deployed.

### 6.1. Planning

NT emergency plans<sup>4</sup> are required by the Act and are maintained at a Territory, regional and local level. Arrangements in plans aim to be flexible and scalable for all hazards. The planning process enables agreements to be reached between people and organisations in meeting communities' needs during emergencies. The plan becomes a record of the agreements made by contributing organisations to accept roles and responsibilities, provide resources and work cooperatively.

The Regional Controller is responsible for the annual review of operations and the effectiveness of the Local Emergency Plan, supported by the LEC and the NTES Planning and Preparedness Command.

### 6.2. Emergency resources and contacts

The Local Controller is responsible for maintaining the emergency resource register and LEC contact lists. Local emergency management stakeholders are to advise the Local Controller of changes to resource holdings, operational response capabilities and key personnel contacts. Emergency resource and LEC contact lists for each Locality are available on Web-based Emergency Operations Centre (WebEOC).

### 6.3. Training and education

The Act provides the legislative requirement for those involved in emergency management activities to be appropriately trained. Training and education activities are undertaken to ensure agencies are familiar with and understand the NT emergency management arrangements, as well as the relevant controlling and hazard management authorities for identified hazards.

The NTES Learning and Development Command is responsible for emergency management training across the NT. Online and face to face training is scheduled throughout the year. For further information contact the NTES Learning and Development Command via email at [Training.EMTU@pfes.nt.gov.au](mailto:Training.EMTU@pfes.nt.gov.au).

### 6.4. Community education and awareness

Effective and ongoing community education and preparedness programs that emphasise to communities the importance of practical and tested emergency plans and safety strategies is essential. Empowering communities to act in a timely and safe manner will minimise the loss of life, personal injury and damage to property and contribute to the effectiveness of any warning system.

List of available activities and initiatives but are not limited to within the area:

- NTES hazard briefings
- NTES Paddy Program
- NT Fire and Rescue Service (NTFRS) Smart Sparx Program

### 6.5. Exercises

Local level exercises are a key measure for testing the effectiveness of the local emergency plan and should involve all relevant stakeholders. Exercises ensure that the plan is robust and understood, and that capabilities and resources are adequate. Exercises are conducted if arrangements with the plan have not been enacted since the last review, or substantial changes have occurred, including:

- legislative changes

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<sup>4</sup> More information can be found at: <https://pfes.nt.gov.au/emergency-service/publications>

- major changes have occurred in the areas of key personnel, positions or functions across prevention, preparedness, response and recovery
- new or emerging hazards/risks have been identified

The NTES Planning and Preparedness Command have developed resources that outlines the process to develop the exercise concept in designing, planning, conducting, facilitating, participating or evaluating exercises. The Local Controller can request an exercise by emailing the request through to [EmergencyManagementPlanning@pfes.nt.gov.au](mailto:EmergencyManagementPlanning@pfes.nt.gov.au).

## 7. Response

Actions taken in anticipation of, during and immediately after an emergency to ensure that its effects are minimised and that people affected are given immediate relief and support.

### 7.1. Control and coordination

Arrangements for response are based on pre-agreed roles and responsibilities for stakeholders. When the scale and complexity of an event is such that the resources of the community are depleted a number of arrangements are in place to seek assistance from the region, the Territory and/or the Australian Government. Pathway for assistance is through the Regional Controller.

### 7.2. Local Emergency Controller

In accordance with section 76 of the Act, the Territory Controller or their delegate (section 112 of the Act) can appoint a Local Emergency Controller (Local Controller). The Local Controller for the Locality is the Officer In Charge of the Ntaria Police Station. The Local Controller is subject to the directions of the Regional Controller. The powers, functions and directions of the Local Controller can be found in sections 77, 78 and 79 of the Act.

### 7.3. Local Emergency Committee

In accordance with section 80 of the Act, the Territory Controller has established an Ntaria LEC. The Local Controller is chair of the LEC and remaining membership consists of representatives from NTG and non-government entities within the Locality. Division 11 of the Act specifies the establishment, functions, powers, membership and procedure requirements of a LEC.

### 7.4. Emergency Operations Centre/Local Coordination Centre

NT Emergency Management Arrangements	Controlling Authority Arrangements
Emergency Operation Centre (EOC) (Territory and Regional level)	Incident Control Centre (ICC)
Local Coordination Centre (LCC) (local level)	Incident Control Point (ICP)

LCCs are established as required by the Local Controller to provide a central focus to the management, control and coordination of emergency operations in the Locality. When activated, the functions of the LCCs are:

- information collection and dissemination
- preparation and issue of official warnings and advice to the public
- coordination of the provision of resources required in the Locality
- submitting requests for resources through the Regional Controller to the Territory EOC where applicable
- dissemination of information to the media and general public

The LCC for this Locality is the Ntaria Police Station. The Regional EOC is located in Alice Springs at the NTES Damien Clifton Centre. Agencies and functional groups may establish their own coordination



centres to provide the focal point for the overall control and coordination of their own agency resources. Liaison Officers from functional groups and support agencies will attend the EOC as required.

ICCs will be established as required by a Controlling Authority to provide an identified facility for the management of all activities necessary for the resolution of an incident.

An ICP is normally located near the incident in its early stages but may be relocated to an ICC where more permanent and convenient facilities and services are available.

## 7.5. WebEOC

WebEOC is a critical information management system used throughout the NT for emergency management activities. The system is owned and maintained by NTPF and NTFES. The online platform is used for the coordination of multi-agency response to, and recovery from, an emergency event. WebEOC also enables real-time information sharing across all NTG agencies involved in emergency management activities.

## 7.6. Situation reports

It is essential for effective control and coordination of emergency management operations that the Local Controller is able to gather and collate relevant information relating to the emergency from regular, concise and accurate situation reports (SITREPs).

LEC members are to provide SITREPs at agreed times to enable the preparation of a consolidated report which will be distributed to all committee members and other relevant authorities. This may be achieved through WebEOC.

## 7.7. Activation of the Plan

This plan has 5 stages of activation and are designed to ensure a graduated response to hazardous events, reducing the possibility of under or over reaction by the emergency management agency.

The stages are:

Stage 1	Alert	This stage is declared when the Local Controller receives warning of an event which, in their opinion, may necessitate an emergency management response
Stage 2	Standby	This stage is declared when the Local Controller considers an emergency operation is imminent. During this stage passive emergency measures are commenced
Stage 3	Activation	This stage is declared when active emergency measures are required
Stage 4	Stand-down response operations and transition to recovery	Stage 4 occurs when the Local Controller and Local Recovery Coordinator agree to transition to recovery (if required) in accordance with the transitional arrangements of this Plan
Stage 5	Recovery	This stage is called if ongoing recovery operations and coordination is required

The stages identified provide for a sequential response. However, it may be necessary because of the degree of warning and speed of onset of an event, for the Local Controller to skip the actions required under stage 1 or 2.

## 7.8. Stakeholder notifications

Upon activation of the Plan the following personnel are to be advised as a matter of urgency:

- all available members of the LEC
- Southern Regional Controller
- NTES Territory Duty Officer (TDO)

## 7.9. Official warnings and general public information

Official warnings and general public information may be broadcast to the Locality through the following means:

- radio broadcast
- television news broadcast
- Secure NT website and social media broadcasts and updates

Official warnings are issued by the Bureau of Meteorology (the Bureau), Geoscience Australia, NTPF, NTFES and Controlling Authorities.

Emergency Alert is a national telephony-based emergency warning system that can deliver warning messages to landlines and mobile handsets based on the service address and mobile handsets based on the last known location of the device. Authority to utilise the Emergency Alert may be given by virtue of the pre-approval of a hazard specific emergency plan or under the Territory Emergency Plan.

The approval for the release of an Emergency Alert message can only be authorised by one of the following:

- Territory Controller
- Chief Officer, NTES
- Regional Controller
- Chief Fire Officer, NTFRS
- Deputy Chief Fire Officer, NTFRS
- Executive Director, BFNT
- Chief Fire Control Officer, BFNT

The Standard Emergency Warning Signal (SEWS) is an audio alert signal (wailing siren) which may be broadcast on public media to draw attention to the fact that an urgent safety message is about to be made. Generally, SEWS is only played before announcements concerning significant emergencies where emergency management arrangements should be activated as a result.

Control and hazard management authorities may have pre-planned use of SEWS for non-weather related events, through a pre-approved hazard-specific emergency plan.

The approval for the release of a SEWS message can only be authorised by one of the following:

- Territory Controller
- Chief Officer, NTES
- Manager Hazard Preparedness and Response NT (the Bureau - for weather and flood-related events)

Warning and information messages for general public are authorised by the Regional or Incident Controller. The dissemination of such emergency warnings and information is to be by whatever means are appropriate and available at the time.

## 7.10. Australasian Inter-Service Incident Management System

The Australasian Inter-Service Incident Management System (AIIMS)<sup>5</sup> is a robust incident management system that enables the seamless integration of activities and resources of a single agency or multiple agencies when applied to the resolution of any event.

## 7.11. Closure of schools

The decision to close schools due to an impending threat will be made by the Chief Minister on advice from the TEMC. When the nature of an event demands an immediate response, local authorities will take the appropriate steps to ensure the safety to the public. This action may include the temporary closure of a school to begin preparations, pending formal closure of the school by the Chief Minister for the remainder of the event.

The decision to reopen schools will be made by the Chief Minister on advice from the Chief Executive, DET.

## 7.12. Closure of government offices

The decision to close government offices due to an impending threat will be made by the Chief Minister on advice from the TEMC. When the nature of an event demands an immediate response, local authorities should take all appropriate steps to ensure public safety and the protection of property.

The decision to reopen government offices will be made by the Chief Minister on advice from the TEMC.

All NTG agencies are to have an emergency preparedness plan which sets out their processes for closing down their offices once approval has been given. This should have clearly articulated employee guidelines to ensure employees know when they are authorised to leave and are required to return to work.

## 7.13. Emergency shelters or strong buildings

Emergency shelters and strong buildings are places of refuge that provide people with a place of protection and shelter during a disaster or emergency event such as a cyclone, flood or fire.

The recognised emergency shelters within the Locality are:

Shelter(s)	People capacity
Ntaria School	150
Areyonga School	100
Wallace Rockhole School	100
Hermannsburg Youth Centre	300

The DET in conjunction with the NTPF and shelter owners are responsible for the management of emergency shelters during an emergency event.

The responsibilities of the emergency shelter manager are:

- the provision of personnel to staff and operate the emergency shelters at such times as they are activated
- the maintenance of effective liaison with other stakeholders with responsibilities relating to shelters, in particular the NTPF

<sup>5</sup>More information can be found at: <https://pfes.nt.gov.au/emergency-service/emergency-management>

Emergency shelters are opened under the direction of the Territory or Regional Controller in consultation with the Shelter Group (DET). Emergency shelters will not normally operate for more than 48 hours.

The timing of the opening of emergency shelters will be dependent upon the severity of the impending incident, the numbers to be sheltered, the time of day the incident is expected to impact and the period of time the emergency shelters are likely to be occupied. The announcement that emergency shelters are open in the Locality will be made by radio broadcast and social media, and will include emergency shelter rules such as no pets or alcohol being permitted in shelters. It is up to the discretion of the local shelter manager if food will be provided.

### 7.14. Evacuation

Evacuation is a risk management strategy that can be used to mitigate the effect of an emergency or disaster on a community. It involves the movement of people to a safer location and their return. The decision to evacuate a community, including establishing an evacuation centre, is not taken lightly as it represents significant resource and financial implications.

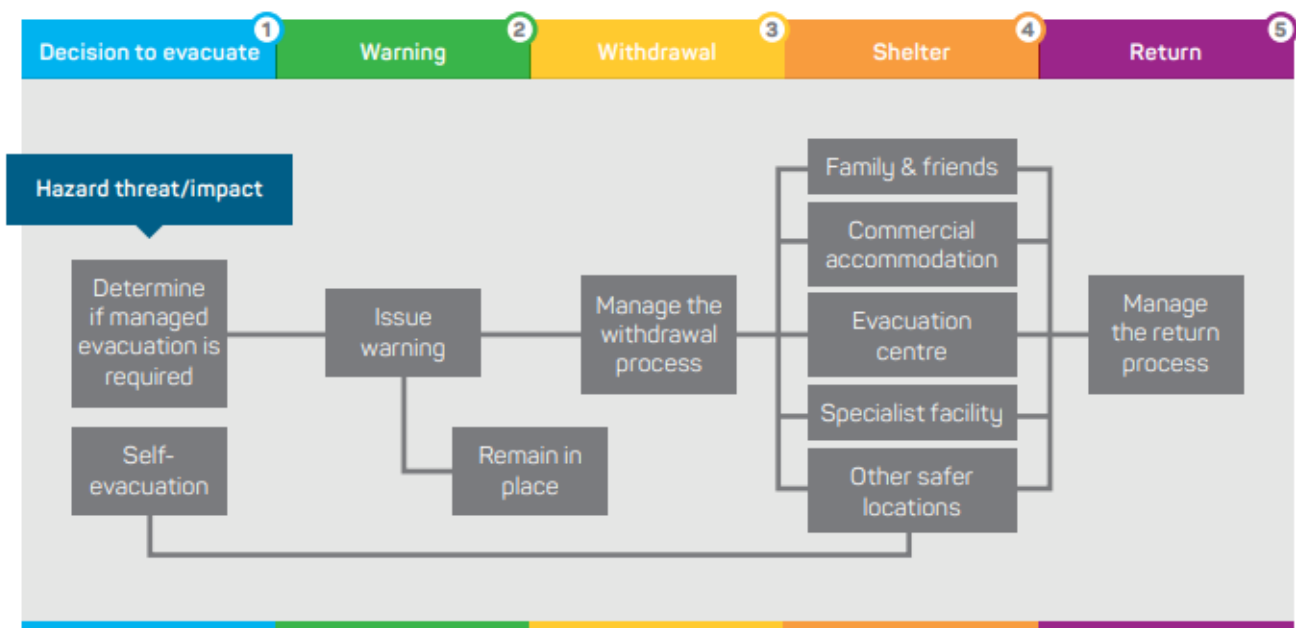
Evacuation of the Locality will be considered as a last resort. Where an evacuation is required the TEMC, in consultation with the Regional Controller, Local Controller and the LEC, will arrange emergency accommodation and transport, as necessary, through the relevant functional group/s.

An evacuation guideline for the Locality can be found at **Annex D**.

Evacuation is a complex process that has 5 distinct steps:

1. decision
2. warning
3. withdrawal
4. shelter
5. return

Each step is linked and must be carefully planned and carried out in order for the entire process to be successful. Given an evacuation centre will only be opened as a part an evacuation, it is vital to have an understanding of the 5 step process.



Source: Australian Institute of Disaster Resilience, *Evacuation Planning Handbook*, 2017.

## 7.15. Identified evacuation centres

An evacuation centre is designed to accommodate people for short to medium periods of approximately 4 to 6 weeks, although this figure may vary.

An evacuation centre will provide some or all of the following services:

- meals
- beds
- linen
- personal support
- medical services (or access to them)
- assistance accessing finances and recreational activities

An evacuation centre implies the provision of these services in contrast to an emergency shelter, in which people are expected to be self-sufficient.

For further information on evacuation centres/shelters management, refer to the NT Evacuation Field Guide available on WebEOC.

## 7.16. Register.Find.Reunite registration and inquiry system

The Australian Red Cross, in partnership with the Australian Government Attorney-General's Department, has developed an improved system to help reunite families, friends and loved ones separated by an emergency. This system is called Register.Find.Reunite<sup>6</sup>.

This system can be activated by either the Territory or Regional Controller without the national system being activated, in consultation with the NTPF and the Welfare Group in the first instance.

## 7.17. Impact assessment

Immediately after an emergency event, there is a need to identify and assess impacts to inform short and long-term recovery priorities. Comprehensive assessment of all impacts is a vital component of emergency response activities. Guidelines for the conduct of rapid assessments in the NT, including the establishment of dedicated Rapid Assessment Teams (RATs) to collect data in the field, have been developed.

The Survey, Rescue and Impact Assessment Group, led by the NTPF, is responsible for coordinating rapid impact assessments. At the local level, local controllers or an Incident Controller if appointed, should contact the Survey, Rescue and Impact Assessment Group lead to discuss impact assessments if deemed appropriate.

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<sup>6</sup> More information can be found at: <https://register.redcross.org.au/>

## 8. Recovery

The coordinated process and measures for supporting emergency-affected communities in the reconstruction of physical infrastructure and restoration of the social, economic and natural environments. In the NT, the Department of the Chief Minister and Cabinet (CM&C) lead recovery coordination.

### 8.1. Local Recovery Coordinator and Coordination Committee

When a region and/or Locality has been affected by an event, the Regional Recovery Coordinator may appoint a Local Recovery Coordinator in accordance with section 87 of the Act. The responsible agency for Recovery is the CM&C.

The Local Recovery Coordinator will be an employee of the Central Australia Region's CM&C office and will establish a Local Recovery Coordination Committee (LRCC) drawing from membership of the Local Emergency Committee and other relevant members of the community as needed. The Local Recovery Coordinator reports directly to the Regional Recovery Coordinator.

Local Recovery Coordinator and Committee functions, powers and directions are established in Division 12 and 13 of the Act respectively.

### 8.2. Transitional arrangements

The transition from response to recovery coordination reflects the shift from the protection of life and supporting the immediate needs of the community to establishing longer term, more sustainable support structures.

The transition to recovery coordination occurs after the completion of the transition checklist and at a time agreed by the Territory Controller and Territory Recovery Coordinator in accordance with the Territory Emergency Plan.

Transition will occur when the Territory Recovery Coordinator is satisfied that the following has occurred:

- the Territory Controller has briefed the TEMC and the Territory Recovery Coordinator
- the Regional Controller has briefed the Regional Recovery Coordinator
- where there is significant changeover of personnel, the EOC planning operations and logistics sections have briefed incoming recovery planning, operations and logistics staff

The Regional Recovery Coordinator will ensure all functional group leaders, agencies, support groups and other relevant stakeholders are notified prior to the transition to recovery. This notification is to include changes to relevant contact details and other pertinent information.

An example of response and recovery activities can be found at **Annex E**.

## 9. Debrief

Debrief processes embed continuous improvement into the delivery of emergency management activities. Consistent approaches to lessons learned encourage adaptability, and flexibility across all levels of government. Sharing of knowledge and experiences throughout emergency events assists with ongoing continuous improvement of people and organisations involved.

The NTG implements a lessons learned approach recognising the positive impact on organisational culture commensurate with increasing opportunities to achieve emergency management goals. Whilst lessons learned often begins in one agency through an internal debrief process, those lessons learned are transferable across multi-agencies.

During any operational response, personnel involved are encouraged to record activities where there are lessons to be learned. Activities can include decision making and consequential responses. Where decisions are made by an Incident Controller, Incident Management Team (IMT) member or a functional group member, those decisions should be recorded in a Decision Log (WebEOC). Decision Logs can be referred to as part of the debrief process.

## 10. Related references

The following references apply:

- *Aboriginal Land Rights (Northern Territory) Act 1976 (Cth)*
- *Building Act 1993*
- *Building Regulations 1993*
- *Emergency Management Act 2013*
- National Disaster Risk Assessment Guidelines
- National Disaster Risk Reduction Framework
- *Northern Territory Aboriginal Sacred Sites Act 1989*
- Rapid Assessment Team Guidelines
- Southern Regional Emergency Plan
- Territory Emergency Plan
- Transition to Recovery Checklist

## 11. Annexures

Annex A Functional groups - roles and responsibilities

Annex B Functions table

Annex C Prevention, mitigation strategies and action plans for identified hazards

Annex D Evacuation guideline

Annex E Summary of response and recovery activities

## 11.1. Annex A: Functional groups - roles and responsibilities

Functional group	Local Contact
Animal Welfare	Department of Agriculture and Fisheries (DAF)/MRC/NT Parks and Wildlife
Critical Goods and Services	Department of Trade, Business, and Asian Relations (DTBAR)
Digital and Telecommunications	Department of Corporate and Digital Development (DCDD)
Emergency Shelter	DET/Ntaria School/Areyonga School/Wallace Rockhole
Engineering	Department of Logistics and Infrastructure (DLI)
Industry	DTBAR
Medical	Health centres in Ntaria/Areyonga/Wallace Rockhole
Public Health	Health centres in Ntaria/Areyonga/Wallace Rockhole
Public Information	CM&C
Public Utilities	PAWC/MRC/Essential Service Operator's (ESO's) in Ntaria/Areyonga/Wallace Rockhole
Survey, Rescue and Impact Assessment	NTPF
Transport	DLI/MRC
Welfare	Department of Children and Families (DCF)

Full details on functional group roles and responsibilities are detailed in the Territory Emergency Plan.



## 11.2. Annex B: Functions table

Emergency response and recovery functions with identified agencies/organisation/provider  
During an event some of these functions may be needed at a local level.

Functions	Agency/organisation/provider responsible
Animal/livestock management	DAF/NTPF/MRC
Anti-looting protection	NTPF
Banking services	N/A
Broadcasting: what radio stations provide announcements	CAAMA Radio/ABC Radio
Clearing of essential traffic routes	MRC
Clearing storm water drains	MRC
Clothing and household Items	Ntaria Store
Community clean up	MRC
Control, coordination and management	Designated control authority
Coordination to evacuate public	NTPF
Critical goods and services (protect/resupply) <ul style="list-style-type: none"> <li>• food</li> <li>• bottle gas</li> <li>• camping equipment</li> <li>• building supplies</li> </ul>	DTBAR/DCF/Ntaria Store
Damaged public buildings: coordination and inspections	DLI/MRC/Department of Housing, Local Government and Community Development (DHLGCD)
Disaster victim identification capability	NTPF
Emergency Alerts	NTPF/NTFES
Emergency food distribution	MRC
EOC including WebEOC	NTPF/NTFES
Emergency shelter, staff, operations and control	DET
Evacuation centre - staffing, operations and control	DCF

Functions	Agency/organisation/provider responsible
Financial relief/assistance Payments of NDRRA (National Disaster Relief and Recovery Assistance)	CM&C
Identification of suitable buildings for shelters	DLI
Interpreter services	Aboriginal Interpreter Service
Management of expenditure in emergencies	Controlling authority and any activated functional groups at the direction of the Controlling Authority
Medical services	Health centres in Ntaria/Wallace Rockhole/Areyonga
Network communications (IT): responders/public maintenance and restoration of emergency communication	DCDD/Telstra
Power: protection and restoration:	PAWC/MRC ESOs in Ntaria/Areyonga/Wallace Rockhole
Public messaging during response and recovery.	CM&C/hazard management authority
Public/Environmental Health (EH) management <ul style="list-style-type: none"> <li>• all EH functions including water &amp; food safety</li> <li>• disease control</li> </ul>	DOH/health centres in Ntaria/Wallace Rockhole/Areyonga
Rapid Impact Assessment	NTPF
Recovery coordination	CM&C
Repatriation	As per local arrangements/DCF
Restoration of public buildings	DLI/MRC/DHLGCD
Restoration of roads and bridges (council/territory) excluding railways	DLI
Road management and traffic control including public Information on road closures	NTPF/DLI/MRC/NT Parks and Wildlife
Sewerage: protection and restoration	PAWC
Survey	NTPF/NTFRS
Traffic control	NTPF/DLI/NT Parks and Wildlife

Functions	Agency/organisation/provider responsible
Transport: commercial and public airport/ planes, automobiles, buses	MRC/NTPF
Vulnerable groups	DOH/health centres in Ntaria/Areyonga/Wallace Rockhole/DCF
Waste management <ul style="list-style-type: none"> <li>• collection</li> <li>• disposal of stock</li> </ul>	MRC/NT Parks and Wildlife
Water (including drinking water): protection and restoration	PAWC

## 11.3. Annex C: Prevention, mitigation strategies and action plans for identified hazards

### 11.3.1. Bushfire (within Fire Protection and Management Zones)

A fire hazard is an event, accidentally or deliberately caused, which requires a response from 1 or more of the statutory fire response agencies. A fire hazard can include, but not limited to:

Term	Definition
Structure fire	A fire burning part, or all of any building, shelter, or other construction
Bushfire	An unplanned fire. It is a generic term that includes grass fires, forest fires and scrub fires. Bushfires are a natural, essential and complex part of the NT environment. The term bushfire is interchangeable with the term wildfire
Vehicle fire	An undesired fire involving a motor vehicle

In the NT, managing bushfire and vegetation on private properties is the responsibility of the landowner.

#### Landholder responsibility to control fire

The landholder or occupier of land must take all reasonable steps to protect property on the land from fire and inhibit the fire from spreading.

If a landholder or occupier is unable to control a fire and prevent it from spreading to other land, they must:

- notify fire control officer or fire warden and all neighbouring property holders
- call 000 in an emergency.

Under section 90(3) of the *Bushfires Management Act* the landholder or occupier commits an offence if the fire has the potential to spread to other land and they fail to take reasonable steps to control the fire and to notify all parties.

Communication, co-operation and shared responsibility within the community, matched by a capacity to undertake self-protective measures, forms the basis of successful fire management throughout the NT.

In areas where there is no gazetted fire protection zone, if the owner or occupier of land is unable to control fire on the land, the owner or occupier must notify BFNT of this fact. When fires are reported to 000, the JESCC will contact BFNT to triage the report. In these areas, firefighting response from BFNT is not guaranteed as there is no established volunteer firefighting resource. BFNT may assist the owner or occupier of the land through the coordination of information and advice to assist the owner or occupier to control the fire. This may include liaison with affected neighbouring owners or occupiers for resource support, provision of fire weather information or the issuing of public information. In some circumstances, BFNT may deploy firefighting resources from larger regional centres to assist the owner or occupier to control the fire. BFNT have a rostered NT Duty Officer (NTDO) to provide 24/7 incident triage coverage who can be contacted through the JESCC.

#### Actions to be taken

As described above, in areas where there is no fire protection and management zones (BFNT) or emergency response area (NTFRS), fire is the responsibility of the land owner or occupier. Where an owner or occupier has contacted BFNT that they are unable to control fire on the land, BFNT may contact the Local Controller to discuss local response arrangements and coordination of resources.




**Prevention and preparative controls include, but are not limited to:**

- a Fire Danger Period is declared over large areas when climatic and seasonal conditions presents increased fire risk for a prolonged period of time. A Fire Danger Period usually coincides with the accepted 'fire season' in an area. Broadly this is during the Australian summer months in central Australia and during the Dry Season further north. A permit to burn is required before using fire during a Fire Danger Period in all zones
- a Fire Ban can be declared for up to 24 hours. A combination of factors are considered when declaring a fire ban period including forecast fire danger, ignition likelihood, hazards and resourcing. All permits to burn are revoked within the declared fire ban area
- a Fire Management Area can be declared in an area where BFNT have identified heightened fire risk. A fire management plan can be prescribed for a Fire Management Area, and the plan can require landowners to take action to prepare for, or prevent, the spread of fire
- additional fire regulations apply within NTFRS Emergency Response Area (ERA) and BFNT Fire Protection and Management Zones (FPZ). Permits to burn are required throughout the entire year inside an ERA or FPZ and a minimum 4 m wide firebreak within the perimeter boundary of all properties and additional firebreaks around permanent structures and stationary engines is required within an FPZ
- BFNT Regional Fire Management Plan
- establishment of an Incident Management Team with liaison officers from other agencies to assist
- radio, television and social media posts

**Warning and advice approval flow (bushfire only):**

The Australian Warning System is a national approach to information and warnings during emergencies like bushfire. The System uses a nationally consistent set of icons, like those below.


There are 3 warning levels:

	Warning level	Description
	Advice (Yellow)	An incident has started. There is no immediate danger. Stay up to date in case the situation changes
	Watch and Act (Orange)	There is a heightened level of threat. Conditions are changing and you need to start taking action now to protect you and your family
	Emergency Warning (Red)	An Emergency Warning is the highest level of warning. You may be in danger and need to take action immediately. Any delay now puts your life at risk

Each warning level has a set of action statements to give the community clearer advice about what to do. Calls to Action can be used flexibly across all 3 warning levels depending on the hazard.

All warnings and advice will be issued by the Incident Controller from the relevant controlling authority for fire (NTFRS or BFNT).

### 11.3.2. Flooding

	Hazard	Controlling Authority	Hazard Management Authority
	Flooding	NT Police Force	NT Fire and Emergency Services (NT Emergency Service)

Floods in Central Australia occur in response to intense rainfall events, often associated with thunderstorms. These can occur at any time of year but are more frequent during the top ends tropical monsoon season (October to April). The Ntaria Locality may be subject to isolation and inundation caused by seasonal severe storm activity. When such isolation or inundation occurs, access by both air and road will be severely restricted.

Inundation (also known as pluvial flooding) occurs when an area receives a large amount of water in a short amount of time which causes localities to be submerged. In the NT, this can include when a riverbank is at risk after several days of heavy rain.

Isolation causes communities/individuals to be cut off from the rest of the area. This could mean some people in an area are affected by a flood while others are not. Flood events can cause long-term impacts on communities, such as disruptions to supplies of food, clean water, wastewater treatment, electricity, transport, communication, education and health care. Where isolation is likely to occur for an extended time, pre-season planning by the LEC is critical to ensure there will be limited disruptions to critical goods and services.

The Bureau will issue severe thunderstorm and flood warnings for the Locality via the Local Controller with a prediction of what to expect and advice to send out to their LEC and communities. The river systems of the region are normally dry and sandy with river flows occurring infrequently and only after heavy rainfall from the draining lands. The Locality is drained by a number of rivers and creeks, including, Finke River, Ellery Creek and Hugh River. These rivers cause community isolation concerns when in flood. Whilst the Bureau attempts to predict flood producing storms and provide warnings, local observations and local knowledge must be utilised.

Majority of the roads in the Ntaria Locality are unsealed with the potential for rains to cause disruption to transportation. After heavy rains, the roads become saturated leading to the unsealed roads becoming slippery, muddy, water pooling on them, or sections being washed away, and rising rivers or water courses cutting the roads all together making the roads impassable. These issues can cause isolation to the communities and outstations for periods of a few days to several weeks until the water drains away, roads dry out and / or road maintenance can occur.

Whilst there are no gauging stations for the Locality, the following table provides guidance for riverine flooding on NT communities.

**The indicative impact of floods levels are provided in the table below:**

Flood Classification	Consequence
Minor	Causes inconvenience. Low-lying areas next to water courses are inundated. Minor roads may be closed and low-level bridges submerged. In urban areas inundation may affect some backyards and buildings below the floor level as well as bicycle and pedestrian paths. In rural areas removal of stock and equipment may be required
Moderate	In addition to the above, the area of inundation is more substantial. Main traffic routes may be affected. Some buildings may be affected above the floor level. Evacuation of flood affected areas may be required. In rural areas removal of stock is required
Major	In addition to the above, extensive rural areas and/or urban areas are inundated. Many buildings may be affected above the floor level. Properties and towns are likely to be isolated and major rail and traffic routes closed. Evacuation of flood affected areas may be required. Utility services may be impacted

As the Hazard Management Authority the NTES have established, equipped and trained volunteer units, which are capable of responding to the impact of floods. Initial control and coordination will be through the NTES TDO.

The NTES maintain the Territory EOC in a state of readiness. If the EOC is required to be activated by the Regional Controller, the NTES will support this activation and facilitate, where possible, the staffing requests for IMT personnel.

**Prevention and preparative controls include, but are not limited to:**

- radio, television and social media
- community engagement strategies
- LEC participate in education, training, exercises and continued professional development
- flood studies when available




**Public safety message process:**

- the Bureau issues a flood advice to NTES TDO
- NTES TDO issues Australian Warning System to the NTPF and NTFES Media Unit
- NTES TDO notifies Local Controller and NTES Manager Southern Command
- Local Controller notifies LEC
- NTES Manager Southern Command consults with the Bureau and Incident Controller to determine recommended messaging
- NTPF and NTFES Media Unit or Public Information Officer receives approved messaging to publish

**Warnings and advice approval flow**

The Australian Warning System is a national approach to information and warnings during emergencies like storm, flood and cyclone. The system uses a nationally consistent set of icons that are found below.

**There are 3 warning levels:**

	Warning level	Description
	Advice (Yellow)	An incident has started. There is no immediate danger. Stay up to date in case the situation changes
	Watch and Act (Orange)	There is a heightened level of threat. Conditions are changing and you need to start taking action now to protect you and your family
	Emergency Warning (Red)	An Emergency Warning is the highest level of warning. You may be in danger and need to take action immediately. Any delay now puts your life at risk.

Each warning level has a set of action statements to give the community clearer advice about what to do. Calls to Action can be used flexibly across all 3 warning levels depending on the hazard.

On advice from the Bureau’s weather warnings, the NTES determine the Australian Warning System level.

**Actions to be taken – Flooding<sup>7</sup>**


Organisation / Provider	Flood Watch	Isolation
All Members	Attend LEC meetings Relay information to other key stakeholders	Assist where necessary and ensure all procedures for each location/area to be affected is well prepared
Local Controller	Update LEC members of the impending situation	SITREP is to be circulated to committee members and key stakeholders

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<sup>7</sup> Action stages as per Flood products issued by the Bureau of Meteorology



### 11.3.3. Hazardous material

	Hazard	Controlling Authority	Hazard Management Authority
	Hazardous material	NT Police Force	NT Fire and Emergency Services (NT Fire and Rescue Service)

Hazardous material means any of the following:

1. dangerous goods as defined in the *Dangerous Goods Act 1998*
2. a hazardous chemical as defined in the *Work Health and Safety (National Uniform Legislation) Regulations 2011*
3. a product or substance that has the potential to harm life, health, property or the environment

Large quantities of hazardous materials are transported daily by road to many centres throughout the NT and as a consequence any release or spillage could easily result in the loss of life, widespread disruption, danger to communities and a threat to the environment.

Responses to hazardous material incidents will be coordinated from the JESCC. NTFRS resources will be responded as per pre determine response arrangements contained within the SerPro system for incidents occurring within an NTFRS ERA. For incidents occurring outside of an ERA, response will be approved by the rostered NTFRS TDO.

**Prevention and preparative controls include, but are not limited to:**

- a person involved in the handling of dangerous goods must ensure, as far as practicable, that the goods are handled safely as described within the *Dangerous Goods Act 1998*
- a person who manufactures, imports or supplies dangerous goods must ensure, as far as practicable, that the goods are not imported into, or supplied in, the Territory in an unsafe condition as described within the *Dangerous Goods Act 1998*
- hazard labels for dangerous goods
- training in PUA FIR306 Identify, detect and monitor hazardous materials at an incident and PUA FIR308 Employ Personal Protection at a hazardous materials incident delivered to NTFRS members
- NTFRS HAZMAT and Chemical, Biological, Radiological and Nuclear Hazard Management Plan

**Public safety message process:**

- NTFRS to send approved public messaging to NTPF and NTFES Media Unit for dissemination in consultation with the Police Territory Duty Superintendent

### 11.3.4. Road crash

	Hazard	Controlling Authority	Hazard Management Authority
	Road crash	NT Police Force	NT Fire and Emergency Services (NT Fire and Rescue Service)

A road crash occurs when a vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree, pole or building. Road crashes often result in injury, disability, death, and or property damage as well as financial costs to both society and the individuals involved. Emergency services are frequently called on to extricate seriously injured casualties from their vehicles following road crashes. This is achieved by employing space creation techniques to create openings in the vehicle. These openings make it possible to administer first aid to the casualty and to remove them from the vehicle.

A number of factors contribute to the risk of collisions, including vehicle design, speed of operation, road design, weather, road environment, driving skills, fatigue, impairment due to alcohol or drugs, and behaviour, notably aggressive driving, distracted driving, speeding and street racing.

Responses to road crash incidents will be coordinated from the JESCC. NTFRS will respond as per determined response arrangements contained within the SerPro system for incidents occurring within an NTFRS ERA. For incidents occurring outside of an ERA, response will be approved by the rostered NTFRS TDO.

**Prevention and preparative controls include, but are not limited to:**

- radio, television and social media
- targeted road safety campaigns
- community engagement strategies
- training in PUASAR024 - undertake road crash rescue delivered by NTES and NTFRS to NTPF and NTFES members

**Public safety message process:**

- NTPF Territory Duty Superintendent to approve public messaging and forward to NTPF and NTFES Media Unit for dissemination

## 11.4. Annex D: Evacuation guideline

The following is to be used as a guide only.

Stage 1 - Decision		
Authority	<p>The Regional Controller will authorise the activation of the evacuation plan.</p> <p>This evacuation plan is to be approved by the TEMC prior to activation.</p>	Regional Controller in conjunction with TEMC
Legal references	The Act and approved Local Emergency Plan. It is recommended that the Minister declares an Emergency Situation under section 18 of the Act, when this evacuation plan is activated.	
Alternative to evacuation? i.e. shelter in place, temporary accommodation on-site/nearby.	If needed residents will be progressively relocated within the community to <location to be determined>.	Local Controller to arrange
Summary of proposed evacuation	<p><b>Decision</b> – made by the Regional Controller when the community have sustained damage during &lt;to be determined&gt; that cannot support residents in situ during recovery.</p> <p>The Local Controller to disseminate information to the community.</p> <p><b>Withdrawal</b> – 3 stage process:</p> <ol style="list-style-type: none"> <li>1. &lt;location to be determined&gt;; community to the &lt;location to be determined&gt;; to be registered for evacuation to &lt;location to be determined&gt;</li> <li>2. once registered, groups to move to the airstrip assembly area using buses/vehicles</li> <li>3. Australian Red Cross to register check utilising Register Find Reunite.</li> </ol> <p><b>Shelter</b> – evacuees will be encouraged to stay with friends or family. The remainder will be accommodated at an evacuation centre &lt;Location to be determined&gt;</p> <p><b>Return</b> – to be determined once recovery can sustain return to &lt;location to be determined&gt;.</p>	The decision will be informed by additional advice from technical experts, e.g. the Bureau.
Which communities/outstations or geographical area does the evacuation apply to?	<Out stations, Homelands and homesteads>	
Vulnerable groups within the community	The Medical Group will liaise with local health staff and provide information on medically vulnerable people.	Medical Group and Transport Group to action

	<p>The identified people will be evacuated &lt;at a time to be determined&gt;.</p>	
<p>Community demographics (approx. total number, family groups, cultural groups etc.)</p>	<p>For more information, refer to the Evacuation Centre Field Guide (page 20 section 4.3) which can be found in WebEOC.</p> <p>Examine the demographic breakdown of the community to be evacuated including:</p> <ul style="list-style-type: none"> <li>• the total number of people being evacuated</li> <li>• an estimate of the number of people likely to require accommodation in the evacuation centre</li> <li>• a breakdown of the evacuees to be accommodated by age and gender. For example, the number of family groups and single persons, adult males and females, teenage males and females, and the number of primary school-aged children, toddlers and infants</li> <li>• a summary of cultural considerations, family groups, skin groups and community groups</li> <li>• potential issues that may arise as a result of these groups being accommodated in close proximity to one another</li> <li>• a summary of people with health issues, including chronic diseases, illnesses and injuries.</li> <li>• details of vulnerable clients (other than medically vulnerable), such as the elderly, frail and disabled (and if they are accompanied by support i.e. family members)</li> <li>• details of community workers also being evacuated who may be in a position to support the operation of the evacuation centre. Examples include teachers, nurses, health workers, shire staff, housing staff and police.</li> </ul>	
<p>What is the nature of the hazard?</p>	<p>&lt;To be determined&gt;</p>	
<p>Estimated duration of the potential evacuation?</p>	<p>&lt;To be determined&gt;</p>	

<p>Triggers for the evacuation</p>	<p><b>Example</b></p> <ol style="list-style-type: none"> <li>1. evacuation planning to commence when the Locality is under a &lt;to be determined&gt;</li> <li>2. implement evacuation if the severity and impact has caused major damage and disruption to all services</li> <li>3. elderly and vulnerable people are to be considered for evacuation due to limited health services.</li> </ol> <p>Further details of the intra-community relocation plan are required.</p>	<p>Regional Controller</p>
<p>Self-evacuation</p>	<p>Where possible residents will be encouraged to self-evacuate and make their own accommodation arrangements if they wish to do so. Individuals and families taking this option will be encouraged to register prior to leaving the community.</p>	<p>Local Controller</p>
<p>Responsibility for the coordination Stage 1</p>	<p>Regional Controller Local Controller</p>	
<p><b>Stage 2 – Warning</b></p>		
<p>Who has the authority to issue warnings?</p>	<p>The Bureau will issue advice and warnings. All further public information will be approved by the Regional Controller in consultation with the Public Information Group and NTES.</p> <p>The Local Controller will coordinate the dissemination of community level information.</p> <p>A combination of the following will be utilised:</p> <ul style="list-style-type: none"> <li>• broadcasted over radio and television</li> <li>• social media utilising the NTPF and NTFES Facebook page SecureNT</li> <li>• loud hailer</li> <li>• door to door</li> <li>• Emergency Alert System.</li> </ul>	<p>Regional Controller to liaise with Public Information Group and NTES</p>
<p>Process for issuing evacuation warnings and other information</p>	<p>At community level, the Local Controller is to appoint a community spokesperson to disseminate up to date situational information at community meetings which are to be held immediately post a convening LEC meeting, at each declared stage of the Local Emergency Plan. A media brief approved by the Local Controller at each LEC meeting, will be announced over the local radio station containing current situational information, relevant safety information, what to prepare, when to self-evacuate, and where to go.</p>	<p>Local Controller</p>

When will warnings be issued (relative to the impact of the hazard)?	Immediately upon a decision to evacuate being made the LEC will commence coordinating residents to prepare for transport.	Local Controller
What information will the messages contain? (What do people need to know?)	To be determined: <ul style="list-style-type: none"> <li>outline of the proposed evacuation plan</li> <li>measure to prepare residences</li> <li>safety issues; not overloading transport</li> <li>items to bring on the evacuation</li> <li>arrangements for pets and animals.</li> </ul>	Local Controller Animal Welfare Group
Responsibility for the coordination of Stage 2	Local Controller/Regional Controller	
<b>Stage 3 - Withdrawal</b>		
Outline	3 stage process: <ol style="list-style-type: none"> <li>community residents to &lt;staging area 1&gt;</li> <li>&lt;staging area 1&gt; to airport</li> <li>airport to &lt;location to be determined&gt; evacuation centre</li> </ol>	
<Location> community to the airstrip	<p><b>Lead</b></p> <ul style="list-style-type: none"> <li>NTPF</li> </ul> <p><b>Overview</b></p> <ul style="list-style-type: none"> <li>the community will gather at the &lt;location to be determined&gt; prior to being transported by community buses to the airstrip.</li> </ul> <p><b>Risks/other considerations</b></p> <ul style="list-style-type: none"> <li>evacuation should be undertaken during daylight hours, if possible.</li> <li>risks include inclement weather, persons with infectious diseases, vulnerable persons, and frail/elderly persons, chronically ill</li> <li>estimated time en-route: ___ minutes each way</li> <li>estimated timeframe overall: ___ hours utilising current resources.</li> <li>alternate transport options.</li> </ul>	NTPF

<p><b>Assembly area</b></p>	<p>Likely location of evacuation centre: &lt;to be determined&gt;.</p> <p>Additional resources will be required to host an evacuation centre in the form of tents and bedding. This will also be the point where evacuee registration will take place. Basic services should be provided i.e. drinking water, information.</p> <p><b>Services to be provided</b></p> <ul style="list-style-type: none"> <li>• Red Cross Coordinator: Australian Red Cross</li> </ul> <p><b>Other details</b></p> <p>Evacuee registration. Residents will need to register at &lt;location to be determined&gt; or airport if (self-evacuating) to be permitted access to the evacuation centre at the &lt;location to be determined&gt;.</p>	<p>NTPF/DCF</p>
<p>&lt;Location&gt; community to &lt;location to be determined&gt;</p>	<p><b>Lead - NTPF</b></p> <p><b>Example Lead - Transport Group</b></p> <p><b>Overview</b></p> <ul style="list-style-type: none"> <li>• Transport Group has identified commercial operators and the Police Air Section able to provide evacuation assistance.</li> <li>• Total proposed air assets: _____. Commercial operators will be charging commercial rates for their services at a cost of (\$_____).</li> <li>• The operation will begin at _____hrs with the first aircraft, leaving &lt;to be determined&gt; and arriving at _____hrs</li> <li>• The operation will continue throughout the day until all community members are evacuated. It is estimated that all community members can be evacuated by _____hrs (arriving in &lt;to be determined&gt;).</li> </ul>	<p>NTPF/Transport/Logistics</p>

<p>&lt;Location&gt; airport to evacuation centre &lt;to be determined&gt;</p>	<p><b>Lead - Transport Group</b></p> <p><b>Example</b></p> <p><b>Overview</b></p> <ul style="list-style-type: none"> <li>• Buses will be on standby at &lt;location to be determined&gt; airport from ____am to receive passengers and continue throughout the day transferring to &lt;to be determined&gt; only, as required.</li> <li>• Transport staff will be on the ground at &lt;location to be determined&gt; airport to marshal passengers on buses only.</li> <li>• Buses to be arranged by the Transport Group. Evacuees will be collected from &lt;location to be determined&gt; airport and transported to the &lt;location to be determined&gt;.</li> </ul> <p>A reception team provided by NTPF will meet evacuees and facilitate transport.</p> <ul style="list-style-type: none"> <li>• details &lt;to be determined&gt;</li> <li>• estimated time en-route: ____ minutes</li> <li>• estimated timeframe: possibly ____ hours, dependant on aircraft arrivals</li> <li>• alternate transport options: ____.</li> </ul>	<p>Transport Group</p>
<p>End point</p>	<p>&lt;Location to be determined&gt;</p>	<p>IMT/Welfare</p>
<p>Transport of vulnerable members of the community</p>	<p>Medical Group to arrange transport of vulnerable people from the community to &lt;location to be determined&gt;.</p>	<p>Medical Group</p>
<p>Registration and tracking</p>	<ul style="list-style-type: none"> <li>• Welfare Group to activate registration arrangements. Registration will be undertaken by NTPF and will occur at &lt;location to be determined&gt;.</li> <li>• Names of evacuees will be obtained prior to boarding buses.</li> <li>• Where possible details of individuals and families self-evacuating to be obtained on arrival at the &lt;location to be determined&gt; airstrip.</li> <li>• If persons are not registered as evacuees or self-evacuees they will not be provided access to the evacuation shelter.</li> </ul>	<p>Welfare Group/ NTPF</p>



Coordination Stage 3	Regional Controller	IMT coordination
<b>Stage 4 – Shelter</b>		
Overview	An evacuation centre will be established at the <location to be determined>. The <location to be determined> will be the primary areas used.	
Alternate shelter options	Where possible evacuees will be encouraged to seek alternative accommodation with family, friends or through commercial accommodation.	
Estimated duration of the shelter phase	<To be determined>	
Arrangements for domestic animals	No domestic animals are to accompany evacuees. Any self-evacuees with domestic animals will be expected to make their own arrangements for the animals.	Advise Animal Welfare Group
<b>Roles</b>		
• Director	DCF	Welfare Group
• Deputy Director	DCF	Welfare Group
• Logistics/planning	EOC	Controlling Authority
• Admin teams	EOC	CM&C/Welfare Group
• Shift manager/s	<To be determined> – drawn from pool of trained staff.	Welfare Group
• Welfare team	<To be determined>	Welfare Group
• Facility team	<To be determined>	
• Sport and Rec team	<To be determined>	
• Medical team	<To be determined> It is likely St Johns volunteers will be requested. Evacuees will be referred to off-site medical services.	Medical Group
• Public health team	<To be determined>	Public Health Group
• Transport team	<To be determined>	Transport Group
Evacuation centre set-up	Refer to the evacuation centre template for set-up considerations.	

What strategy will be put in place to close the evacuation centre?	Closure of the evacuation centre will be largely dependent on the extent of inundation and complexity of the recovery process.	
<b>Stage 5 – Return</b>		
Indicators or triggers that will enable a return	(Refer to Recovery action plan for the community) CM&C	
Who is responsible for developing a plan for the return?	Recovery coordination in conjunction with IMT.	
• Transportation	<To be determined>	Transport Group
• Route/assembly points en-route	<To be determined>	
• End point	<To be determined>	
How will information about the return be communicated to evacuees?	<To be determined>	Public Information Group
What information needs to be conveyed to the evacuated community members?	<To be determined>	

## 11.5. Annex E: Summary of response and recovery activities

The following table outlines a summary of possible response and recovery activities to be considered following an event.

This table is presented as a guide only, assisting emergency managers with operational decision making, planning and resource allocation. It also highlights the importance of response and recovery coordination working collaboratively.

Activities have been broken down and are listed under either response or recovery for simplicity and ease of use. In practice not all response activities will be completed during the response phase. Likewise not all recovery activities will commence after the transition to recovery.

The post event period of any event is highly dynamic and produces many challenges, both foreseen and unpredicted. Response and recovery coordination must be flexible and able to adapt to the situation as it evolves.

In most cases the points noted in this table and in the ensuing document are outlined in greater detail in functional group or agency plans.



Activity	Response activities	Recovery activities
1. Situational awareness	Road clearance teams General public Media reports Survey and rescue teams Impact assessment teams	Contributes to recovery planning through impact assessment data Comprehensive Impact Assessments Needs Assessment
2. Public Information	Public Information Group activation Spokespersons identified SecureNT activated	Continues in recovery
3. Survey and Rescue	Survey teams deploy to designated areas Critical sites surveyed Deploy rescue teams - NTFRS and NTPF Specialist Response Division provide primary Urban Search and Rescue capability	Survey and Impact Assessment data used to contribute to the Recovery Action Plan
4. Road clearance	Road patrol teams deploy and check assigned routes Road clearance to priority sites Assess Stuart Highway to Katherine (supply route)	Restoration of road networks and bridges Return to business as usual

Activity	Response activities	Recovery activities
<p>5. Emergency accommodation</p>	<p>Emergency accommodation and shelter</p> <ul style="list-style-type: none"> <li>- evacuation centres</li> </ul> <p>Provision of resources that will enable people to remain in their homes</p> <p>Emergency clothing</p>	<p>Evacuation centres may continue into recovery</p> <p>Temporary accommodation options</p> <p>Repatriation planning</p>
<p>6. Medical</p>	<p>Hospital</p> <ul style="list-style-type: none"> <li>- Identify any issues with accessing facilities</li> <li>- Initial Impact assessment</li> <li>- Access to critical supplies e.g. medicines, consumables, power or fuel and water</li> <li>- ongoing acute clinical care and critical services requirements</li> <li>- increase morgue capacity</li> </ul> <p>Health Centres</p> <ul style="list-style-type: none"> <li>- identify any issues with accessing facilities</li> <li>- Access to critical supplies e.g. medicines, consumables, power or fuel and water</li> </ul> <p>GP clinics and pharmacies</p> <ul style="list-style-type: none"> <li>- identify operational GP services</li> <li>- identify operational pharmacies</li> </ul> <p>Support Medically vulnerable people</p> <p>Medical retrieval services (air and road)</p>	<p>Ongoing provision of health services</p> <ul style="list-style-type: none"> <li>- which may include business continuity plans</li> <li>- engagement with stakeholders</li> </ul> <p>Repatriation of medically vulnerable people in community</p> <p>GP clinics and pharmacies</p> <ul style="list-style-type: none"> <li>- ongoing liaison by the Medical Group</li> </ul> <p>Medical retrieval services – resume business as usual</p>
<p>7. Essential goods and services</p>	<p>Establish emergency feeding and food distribution points</p> <p>Assessing the damage to suppliers and retailers of critical resources</p> <p>Assess the impact on barge operations and any effect on the ability to supply remote communities</p> <p>Implement interim banking</p>	<p>Support the re-opening of the private business sector</p> <p>Monitor levels and availability of essential goods</p> <p>Manage logistics arrangements supplying resources to outlying communities</p> <p>Public health inspections (food outlets)</p>

Activity	Response activities	Recovery activities
	arrangements	Banking sector business continuity arrangements
	<u>Fuel</u> Fuel suppliers and point of sale Manage fuel supplies to emergency power generation	Monitor fuel levels Infrastructure repairs Emergency fuel supplies for recovery Liaise with fuel suppliers, distributors and wholesalers to re-establish long term supply
	<u>Banking</u> Assess damage to banks and ATMs Implement temporary arrangements	Emergency cash outlets Implement long term arrangements
8. Evacuation	Evacuations within community Evacuation out of community Registration	Support services for evacuees Recovery information for evacuees Repatriation
9. Public health	Communicable disease control response Drinking water safety standards Sewage and waste disposal Safe food distribution and advice Vector and vermin control Food and commercial premises	Ongoing in recovery
10. Utilities	Power supply Power generation Water supply Sewerage Emergency sanitation	Restore power network Restore water and sewerage infrastructure Issue alerts until safe to use
11. Impact assessments	Training assessment teams Initial impact assessments	Comprehensive impact assessments Ongoing needs assessments
12. Transport infrastructure (supply lines)	<u>Air (airport/airstrip)</u> Clear the runway to allow air movements Establish a logistics hub at the airport Terminal damage and operational capability assessment	Monitor repairs and business continuity activities

Activity	Response activities	Recovery activities
13. Waste management	<p><u>Road</u></p> <p>Highway and critical access roads damage assessment</p> <p>Repair work to commence immediately</p>	<p>Planning and prioritising repair work of all affected key roads for the Locality (Larapinta Drive and Namatjira Drive)</p>
	<p>Waste management requirements and develop waste management plan if required</p>	<p>Continues in recovery</p>
14. Repairs and reconstruction	<p>Private housing</p> <ul style="list-style-type: none"> <li>- impact assessments</li> <li>- temporary repairs</li> </ul> <p>Government buildings</p> <ul style="list-style-type: none"> <li>- damage assessment</li> </ul> <p>Public housing</p> <ul style="list-style-type: none"> <li>- impact assessments</li> </ul> <p>Private industry</p> <ul style="list-style-type: none"> <li>- damage assessments</li> </ul>	<p>Private housing</p> <ul style="list-style-type: none"> <li>- information and support to facilitate repairs</li> </ul> <p>Government buildings</p> <ul style="list-style-type: none"> <li>- repairs and reconstruction</li> </ul> <p>Public housing</p> <ul style="list-style-type: none"> <li>- long term repair plans</li> </ul> <p>Private industry</p> <ul style="list-style-type: none"> <li>- repair and reconstruction of enabling infrastructure</li> <li>- support DRFA payment facilitation where eligible</li> </ul> <p>Temporary accommodation for a visiting construction workforce if necessary or suitable accommodation is unavailable</p>
15. Transport services	<p>Staged re-establishment of public transport services</p>	<p>Continues in recovery</p>
16. Telecommunication	<p>Telstra and Optus will assess the damage to their infrastructure</p> <p>Put in place temporary measures to enable landline and mobile services</p>	<p>Repair damage networks and infrastructure (for private entities there is support for operators only)</p>
17. Public safety	<p>NTPF will maintain normal policing services to the community</p>	<p>Gradual return to business as usual</p>
18. Animal welfare	<p>Temporary emergency arrangements for pets</p>	<p>Reunite pets with their owners and cease emergency support arrangements</p>
19. Community consultation	<p>Information provision regarding the overall situation, response efforts, what services are available and how to access them</p>	<p>Community consultation process regarding long term recovery and community development</p>

## 12. Acronyms

Acronyms	Definitions
AAPA	Aboriginal Areas Protection Authority
ABC	Australian Broadcasting Corporation
AEP	Aerodrome Emergency Plan
AEP	Annual Exceedance Probability
AIDR	Australian Institute Disaster Resilience
AIIMS	Australasian Inter-service Incident Management System
BFNT	Bushfires NT
CAAMA	Central Australia Aboriginal Media Association
CAHS	Central Australia Health Service
CM&C	Department of the Chief Minister and Cabinet
DAF	Department of Agriculture and Fisheries
DCDD	Department of Corporate and Digital Development
DCF	Department of Children and Families
DET	Department of Education and Training
DHLGCD	Department of Housing, Local Government and Community Development
DLPE	Department of Lands, Planning and Environment
DLI	Department of Logistics and Infrastructure
DOH	Department of Health
DTBAR	Department of Trade, Business, and Asian Relations
DRFA	Disaster Recovery Funding Arrangements
EOC	Emergency Operations Centre
ERA	Emergency Response Area
ESO	Essential Service Operator
FPMZ	Fire Protection and Management Zones

Acronyms	Definitions
ICC	Incident Control Centre
ICP	Incident Control Point
JESCC	Joint Emergency Service Communication Centre
KM	Kilometre
LCC	Local Coordination Centre
LEC	Local Emergency Committee
LRCC	Local Recovery Coordination Committee
M	Metre
MRC	MacDonnell Regional Council
NERAG	National Emergency Risk Assessment Guidelines
NT	Northern Territory
NTES	Northern Territory Emergency Service
NTFRS	Northern Territory Fire and Rescue Service
NTG	Northern Territory Government
NTPF	Northern Territory Police Force
NTFES	Northern Territory Fire and Emergency Services
PAWC	Power and Water Corporation
PPRR	Prevention, Preparedness, Response and Recovery
RAT	Rapid Assessment Team
RCC	Rescue Coordination Centre
SEWS	Standard Emergency Warning Signal
SITREP	Situation Report
TDO	Territory Duty Officer
TEMC	Territory Emergency Management Council
WebEOC	Web-Based Emergency Operations Centre