



Name of Premises: _____ NTFAST ID: _____

Address of Premises: _____

Owner of Premises: _____ Phone No: _____

Owners Postal Address: _____

Insurance Company for building: _____

After Hours Contact 1: _____ Phone No: _____

After Hours Contact 2: _____ Phone No: _____

Previous Subscriber Details

Subscriber (Biller) Name: _____ Phone No: _____

Subscriber (Biller) Postal Address: _____

Email Address: _____ ABN: _____

Tenant or Agent: _____ Phone No: _____

I acknowledge that as the Subscriber remain responsible for the payment of any invoices issued in relation to unwanted alarm activations prior to the date of acceptance of transfer.

Signature: _____ DATE: ____/____/____

New Subscriber Details

Subscriber (Biller) Name: _____ Phone No: _____

Subscriber (Biller) Postal Address: _____

Email Address: _____ ABN: _____

Tenant or Agent: _____ Phone No: _____

Fire Alarm Contractor _____

Phone BH: _____ AH: _____

CONDITIONS OF CONNECTION TO NTFAST

1. Any sprinkler/alarm detection system monitored by the Northern Territory Fire and Rescue Service (NTFRS) must comply with the Australian Standard (AS) in force at the time of connection, addition, alterations, or upgrade. A NTFRS inspection may occur prior to NTFAST connection to ensure compliance.
2. The client shall provide the NTFRS with documentation such as a completion certificate, installer's statement or Certificate of Compliance for all relevant system/s. This requirement includes buildings outside the Building Control areas, Defence and Commonwealth properties.
3. The Client shall ensure works are in accordance with the provisions of the National Construction Code (NCC) and relevant Australian Standards.
4. The client shall, in the first year pay a connection fee of \$465.00 plus GST (\$46.50) totalling \$511.50 and the remaining portion of the annual monitoring fee within timeframes set after receipt of a bill. Thereafter, an annual monitoring fee of \$2,707.00 plus GST (\$270.70) totalling \$2,977.70 is a debt due and payable on the first day of July in each and every year during which the connection is maintained. These fees are subject to periodic increases as applied to the *Revenue Units Act*.
5. The client shall pay all fees levied for attendances at unwanted alarm activations, where either a waiver application has not been submitted within the required 30 days from date of invoice or a waiver application has been declined by NTFRS.
6. On payment of the connection fee, the NTFRS will ensure connection of the sprinkler/alarm system to the monitoring equipment and maintain connection between the site monitored and the monitoring system.
7. The client shall arrange with the NTFRS for the provision of keys to the monitored site to be held at the relevant fire station that would normally respond to the monitored site. The client will ensure current keys are provided to the NTFRS upon any key changes occurring. This condition may be waived in cases where the NTFRS is guaranteed free access at all times in the event of an alarm. NTFRS will not be liable for any damage caused in the course of duty where suitable keys are not supplied.
8. **The client agrees to notify the NTFRS prior to any alteration or addition to the alarm system, or if the use, occupancy or maintenance contractor of the building changes. Any new/first time connection/replacement/refurbishment of Fire Panels will follow the NT building approvals process and ensure installation complies with relevant AS.**
9. **The client agrees that they will not tamper with, activate or de-activate any signalling device connected to the fire alarm monitoring system including the isolation of any part of the system and understand that they may be subject to an on the spot fine under the NTFRS *Fire and Emergency Act*.**
10. **The client agrees that the fire sprinkler/alarm detection system WILL be maintained in accordance with Australian Standards. Failure to maintain may lead to disconnection from the monitoring system. It should be noted that the Insurance Council of Australia may be notified along with the occupants of the building should the system be found to be in a state of disrepair. The NTFRS reserves the right to enter any premises monitored to inspect the premises for compliance under Section 25 of the Fire and Emergency Act.**
11. The client agrees to ensure that a recognised Fire Alarm Contractor is engaged to ensure appropriate response to system faults on a 24 hour basis. Notification by NTFRS may occur either verbally or by NTFAST automated email 'Daily Service Request Summary' reports or ****** URGENT REPAIR REQUIRED****** emails.
12. The client shall comply with special conditions as detailed below -;
 - a) As part of a fire panel replacement the following will need to be upgraded as well. A Zone Block Plan (ZBP) diagram of the building shall be provided to the satisfaction of the NTFRS and AS1670.1. The ZBP Checklist submission process is to be followed. The Main strobe location and the Received Signal Strength Indicator (RSSI) of the ASE. The ASE antenna may need to be replaced with a minimum of a 6 element yagi to ensure reliability.
 - b) Refer to section 14 of the [Fire Contractor Guide Book](#)
 - c) Each building on a site must be separately connected to the alarm monitoring system via individual NTFAST Telemetry modules, unless alternative arrangements agreed to by the NTFRS.
 - d) Partially protected buildings will not be accepted for connection.
 - e) Application to be submitted a minimum of 28 days prior to date of connection.
13. The client understands the NTFRS will not be held liable for any loss or cost of damage incurred by the client or any person claiming through him, as might arise from the operation or failure of the monitoring system, whether that loss or cost or damage arises from the negligence of the NTFRS for any reason. The client shall wholly indemnify the NTFRS for all claims as may be made by other persons claiming loss as a consequence of the operation or failure of the monitoring system connected to the clients premises.
14. The client has read and will comply with the information as provided at - www.pfes.nt.gov.au click on NTFAST. The client also agrees and acknowledges that these Conditions of Connection apply, subject to any variation to these Conditions of Connection published from time to time at: [NTFRS Publications | NT Police, Fire & Emergency Services](#). In the event of any inconsistency between the Conditions of Connection set out in this document and the Conditions of Connection published on the website, the Conditions of Connection published on the website will prevail to the extent of the inconsistency.
15. **THE NORTHERN TERRITORY FIRE AND RESCUE SERVICE RESERVES THE RIGHT TO REFUSE AN APPLICATION FOR CONNECTION AND ALSO RESERVES THE RIGHT TO TERMINATE OR DISCONNECT ANY SITE MONITORED SHOULD THE CONDITIONS OF THIS AGREEMENT FAILS TO COMPLIED WITH.**

CLIENT NAME _____ POSITION _____

BILLING COMPANY NAME _____

SIGNATURE _____ DATE: ____/____/____

REPRESENTATIVE OF THE NORTHERN TERRITORY FIRE AND RESCUE SERVICE

NAME _____ POSITION _____

SIGNATURE _____ DATE: ____/____/____