



# NTFAST

## TRANSFER OF CONNECTION

Name of Premises: \_\_\_\_\_ NTFAST ID: \_\_\_\_\_

Address of Premises: \_\_\_\_\_

Owner of Premises: \_\_\_\_\_ Phone No: \_\_\_\_\_

Owners Postal Address: \_\_\_\_\_

Insurance Company for Building: \_\_\_\_\_

After Hours Contact 1: \_\_\_\_\_ Phone No: \_\_\_\_\_

After Hours Contact 2: \_\_\_\_\_ Phone No: \_\_\_\_\_

### Previous Subscriber Details

Billing Name: \_\_\_\_\_ Phone No: \_\_\_\_\_

Billing Postal Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ ABN: \_\_\_\_\_

Tenant or Agent: \_\_\_\_\_ Phone No: \_\_\_\_\_

I acknowledge that as the subscriber I remain responsible for the payment of any invoices issued in relation to unwanted alarm activations prior to the date of acceptance of transfer.

Signature: \_\_\_\_\_ DATE: \_\_\_/\_\_\_/\_\_\_

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### New Subscriber Details

Billing Name: \_\_\_\_\_ Phone No: \_\_\_\_\_

Billing Postal Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ ABN: \_\_\_\_\_

Tenant or Agent: \_\_\_\_\_ Phone No: \_\_\_\_\_

Fire Alarm Contractor \_\_\_\_\_

Phone BH: \_\_\_\_\_ AH: \_\_\_\_\_

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### NTFRS Use Only

Key Acceptance form completed and keys supplied to NTFRS DATE: \_\_\_/\_\_\_/\_\_\_

## CONDITIONS OF CONNECTION TO NTFAST

1. Any sprinkler/alarm system monitored by the Northern Territory Fire and Rescue Service (NTFRS) must comply with the Australian Standard in force at the time of connection, addition or upgrade, which relates to the particular system.
2. The client shall provide the NTFRS with a report in the form of a completion certificate or installer's statement for all relevant system/s issued by the contractor and maintain the system/s in good working order in accordance with the provisions of the National Construction Code (NCC) and relevant Australian Standards.
3. The client shall, in the first year pay a connection fee of \$465.00 plus GST (\$46.50) totalling \$511.50 and the remaining portion of the annual monitoring fee within timeframes set after receipt of a bill. Thereafter, an annual monitoring fee of \$2,707.00 plus GST (\$270.70) totalling \$2,977.70 is a debt due and payable on the first day of July in each and every year during which the connection is maintained. These fees are subject to periodic increases as applied to the *Revenue Units Act*.
4. The client shall pay all fees levied for attendances at unwanted alarm activations, where either a waiver application has not been submitted within the required 30 days from date of invoice or a waiver application has been declined by NTFRS.
5. On payment of the connection fee, the NTFRS will ensure connection of the sprinkler/alarm system to the monitoring equipment and maintain connection between the site monitored and the monitoring system.
6. The client shall arrange with the NTFRS for the provision of keys to the monitored site to be held at the relevant fire station that would normally respond to the monitored site, the client will ensure current keys are provided to the NTFRS upon any key changes occurring. This condition may be waived in cases where the NTFRS is guaranteed free access at all times in the event of an alarm.
7. **The client agrees to notify the NTFRS prior to any alteration or addition to the alarm system, or if the use, occupancy or maintenance contractor of the building changes. Any new/first time connecting/ replacement/refurbishment of Fire Panels will require the involvement of a registered NT Building Certifier.**
8. **The client agrees that they will not tamper with, activate or de-activate any signalling device connected with the fire alarm monitoring system including the isolation of any part of the system and understand that they may be subject of an on the spot fine under the NTFRS Fire and Emergency Act.**
9. **The client agrees that the fire sprinkler/alarm system WILL be maintained in accordance with Australian Standards and may be subject to disconnection from the monitoring system and understands that the Insurance Council of Australia may be notified along with the occupants of the building should the system be found to be in a state of disrepair. The NTFRS reserves the right to enter any premises monitored to inspect the premises for compliance.**
10. The client agrees to ensure that a recognised Fire Alarm Contractor is engaged to ensure appropriate response to system faults on a 24 hour basis when notified by the NTFRS either verbally or by NTFAST automated email 'Daily Service Request Summary' reports or '\*\*\* URGENT REPAIR REQUIRED\*\*\*' emails.
11. The client shall comply with special conditions as detailed below -;
  - a) A Zone block plan diagram of the building shall be provided to the satisfaction of the NTFRS. Through the ZBP Checklist submission process, refer to section 14 of the [Fire Contractor Guide Book](#)
  - b) Each building on a site must be separately connected to the alarm monitoring system via individual NTFAST Telemetry modules, unless alternative arrangements agreed to by the NTFRS.
  - c) Partially protected buildings will not be accepted for connection.
  - d) 24 or 12 volt DC supply for NTFAST shall be connected through the battery backup side of the Fire Panel via a 24V D/C to 12V D/C regulator or 24 volt direct. This shall be installed inside the Fire Indicator Panel with a 1 amp or 0.5amp rating respectively.
  - e) Application to be submitted a minimum of 28 days prior to date of connection.
12. The client understands the NTFRS will not be held liable for any loss, cost of damage, incurred by the client or any person claiming through him, as might arise from the operation or failure of the monitoring system, whether that loss, cost or damage arises from the negligence of the NTFRS or for any other reason. The client shall wholly indemnify the NTFRS for all claims as may be made by other persons claiming loss as a consequence of the operation or failure of the monitoring system connected to the clients premises.
13. The client has read and will comply with the information as provided at – [www.fire.nt.gov.au](http://www.fire.nt.gov.au) click on NTFAST.
14. **THE NORTHERN TERRITORY FIRE AND RESCUE SERVICE RESERVES THE RIGHT TO REFUSE AN APPLICATION FOR CONNECTION AND ALSO RESERVES THE RIGHT TO TERMINATE OR DISCONNECT ANY SITE MONITORED SHOULD THE CONDITIONS OF THIS AGREEMENT NOT BE COMPLIED WITH.**

CLIENT NAME: \_\_\_\_\_ POSITION: \_\_\_\_\_

BILLING COMPANY NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

REPRESENTATIVE OF THE NORTHERN TERRITORY FIRE AND RESCUE SERVICE

NAME: \_\_\_\_\_ POSITION: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_