



Firefighter Dave says, "You should only use the telephone to dial 0-0-0 in an emergency if you cannot find an adult."

Triple zero 0 - 0 - 0 is a number that is used in an emergency. But how do you know what an emergency is?



Some emergencies could be ...

- ✿ If you are alone and a stranger tries to come into the home.
- ✿ If someone has an accident and there are no adults around to help.
- ✿ You notice smoke coming out of the windows of your neighbour's house or hear a smoke alarm.
- ✿ You witness a car accident near your house where people are injured and traffic is very busy.
- ✿ You witness some children lighting up some of the grass and leaves in nearby bushland.
- ✿ You come home from school and find that your house has been broken into and things have been stolen.
- ✿ You witness a truck crash into a power pole and now electrical wires are hanging down low and causing sparks, the truck is driving away.
- ✿ Someone has fallen over and hit their head and cannot wake up.

These are all different types of emergencies. If there were no adults nearby to help, you would need to call 0 - 0 - 0 for help.

How to call 000 in an emergency

- ✿ Only use the telephone if you cannot find an adult.
- ✿ Lift the receiver and wait for a dial tone before dialling.
- ✿ Press zero three times **0 - 0 - 0**
- ✿ Stay calm and speak clearly so you can be understood.
- ✿ When the Operator answers listen carefully to the questions being asked and think about your answers.
- ✿ No matter what happens, do not hang up the phone until the Police, Firefighters or Ambulance arrives. The Operator will find out your address even if you forget.

